



## Service vehicle fleets

Dispatch support, maps, and simple secure communication

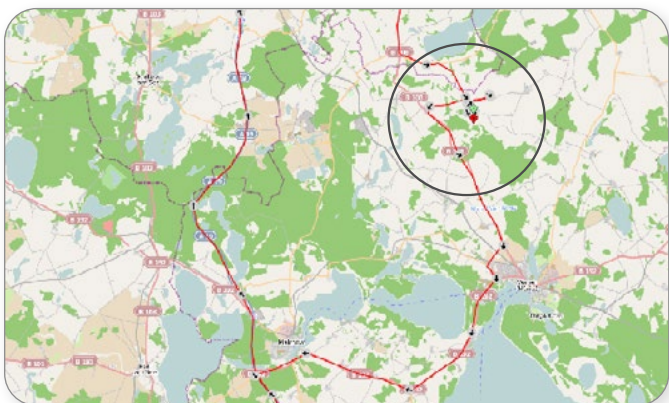
### Where are you going?

Are your dispatchers tearing out their hair trying to contact a driver for the umpteenth time just to communicate an order change?

Unfortunately the driver is right now in the middle of a dead zone or is calling someone else. Are you familiar with word-of-mouth messages quickly becoming distorted when communicating names and addresses of new customers for entry into a navigation system?

Where is your driver located right now, when was their last break, and was there really a traffic jam yesterday?

The web portal ENAIKOON inViu pro provides the answers to all of these questions.



Map data: [OpenStreetMap](#)® | [ODbL 1.0](#), Tiles CC-BY-SA 2.0

### ENAIKOON telematics solution features

#### Always in the know thanks to GPS positioning

- current vehicle / employee location
- map route display
- reports about driving times, layover times, and break times available
- driving behaviour reports: speed, fuel consumption, and idling time

#### Communicating with the vehicle / driver

- use of mobile phone software
- installation of a telematics system and connection of an external display – with or without navigation
- reachable by written communication at all times
- see reverse side for more details

#### Exception reporting

- idling: engine running but vehicle is not moving
- battery charge falls below a pre-defined level
- unauthorized vehicle use
- detection of fuel theft
- deviation from planned route or time schedule

#### E-Mail and text message alarm functions

- customise alarms for reporting needs or exceptions
- entering or leaving a geofence, which are your pre-defined areas
- vehicle theft

#### Data forwarding to customers' internal programmes

- further data processing in dispatch, payroll, accounting software etc.
- analyse data according to specific parameters
- extended retention time of vehicle data

## Method of communication

### Technical features

- telematics module ENAIKOON locate-06 with integrated display, for example Garmin navigation device with a telematic interface
- mobile phone software ENAIKOON v-locator-mobile for Windows Mobile 6.5 or Blackberry

### Written and traceable communication

- sending driving tasks / messages to drivers
- one-click driver receipt confirmation, no time limits
- sending of up to 20 pre-defined status messages to the driver
- driver can send responses back to the dispatch, like traffic jam, loading times, accidents, breaks, etc.

### Sending messages, orders, etc. via GPRS using the SIM card in the telematic device

- special cost-effective ENAIKOON pricing plan available
- significant savings on texting and calling costs
- in the case of poor wireless connection the messages that are sent to the vehicles are saved and delivered as soon as reception improves
- dispatchers and drivers can focus on their work instead of time-consuming communication methods

### Connecting a Garmin navigation device or using mobile phone navigation software

- route planning and driving instructions
- error-free forwarding of delivery or order addresses as destinations in the navigation system
- estimated arrival times are automatically sent to the web portal
- makes work easier for drivers and dispatchers



## ENAIKOON's telematics overview

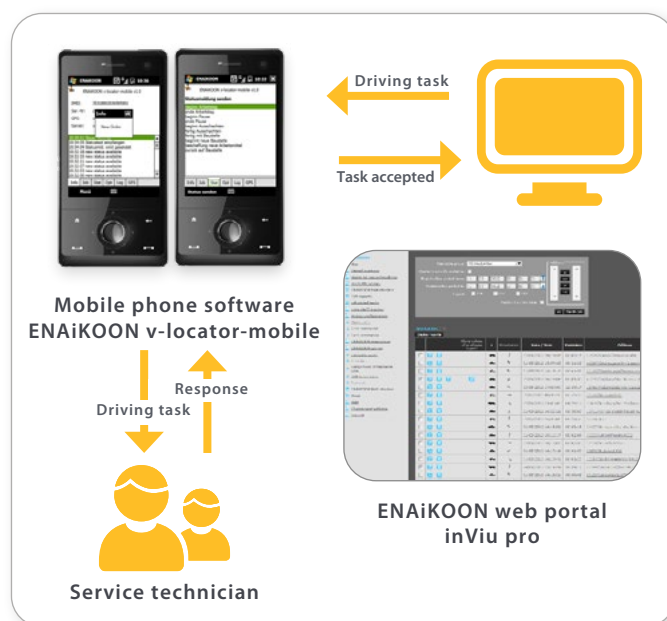
- offering a large selection of different telematics modules, creating customised solutions for almost any possible application
- wireless communication in real-time so you always know what's going on
- powerful and secure web-based solution with:
  - no software installation required
  - data retrieval via any web browser or on your mobile phone
- automatic e-mail and text message reports for ease-of-use
- evaluations put you in the know: driver log-book, daily and weekly reports about individual drivers or equipment, break times, and speed profiles

## Easy-to-use technology

- installation of the device within minutes
- maintenance-free operation with detailed manual
- hotline with local call charges

## Ease of installation

The diagram illustrates the ease of information-sharing between the driver, a mobile phone loaded with ENAIKOON v-locator software, and the web portal. Alternatively, a display such as a Garmin navigation device can be connected to the ENAIKOON locate-06 location device, or a special heavy-duty mobile phone equipped with ENAIKOON software.



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