



Communication Control Room - Vehicle

Transmit written messages securely
Vehicle arrival time live in our web portal

Clear Communication

Is your dispatcher tearing his hair out trying to contact one of your drivers for the umpteenth time in order to communicate a change to the order? But the driver is underway in a dead zone just then, or telephones the wrong person.

Unfortunately the driver is on the road and currently in a dead zone.

The dispatcher is preoccupied with driver communication for longer than is necessary and thus has less time for customers and for scheduling.

Telephone calls are generally more time-consuming than the written communication of information and are considerably more expensive.

And with SMS, you never know if they've even arrived. And then the customer calls wanting to know the exact time of delivery.

Your dispatcher may not have psychic powers, but one quick look in the ENAIKOOON fleet-control-web and they can see the navigation system's estimated arrival time and the remaining route.

ENAIKOOON communication offers:

Optimal order management

- ✘ Orders and destinations are sent from dispatch to the display or navigation device in the vehicle
- ✘ Drivers can accept or reject the order at the click of a button
- ✘ Send text messages from drivers to dispatch software
- ✘ Complete routes transmitted to vehicles
- ✘ Selection of destinations in the navigation system's order list

Written and transparent communication

- ✘ All transport orders, messages and text messages can be viewed and verified in ENAIKOOON fleet-control-web
- ✘ Written communication prevents misunderstandings: no trips to the wrong customer or to the wrong address
- ✘ No more tedious typing of destinations using the navigation system keypad, one click on the sent address is all you need

Faster information overview

- ✘ Faster overview of all orders and messages
- ✘ Instant overview of locations and arrival times

Save time and money

- ✘ Fewer expensive telephone calls – particularly from abroad
- ✘ Fewer unsafe, expensive text messages, no tedious typing
- ✘ Faster and safer responses to customer enquiries minimize the communication required
- ✘ Vehicle communication is saved during poor mobile transmission and sent immediately as soon as the signal is strong – no unnecessary repeated calls

Safety in road traffic

- ✘ No telephone calls without hands-free equipment
- ✘ Concentrate on the road ahead

ENAIKOOON records, checks and documents everything to do with your communication.

Operational areas for Garmin® telematics connection

Dispatch support is particularly significant for forwarding agencies and transport companies, emergency vehicles for the police, fire department and emergency services, as well as courier services, taxis, service fleets and much more.



Communication functions with ENAIK00N messenger

- ▶ Device options
 - > ENAIK00N locate-06 telematics module with a display connection, e.g. Garmin® navigation device with a telematics interface
 - > ENAIK00N v-locator-mobile mobile phone software for Windows® Mobile® or Blackberry®
- ▶ Written and traceable communication
- ▶ Low-priced transmission of messages, orders, etc. via GPRS with the SIM card in the tracking module
- ▶ Connection to a Garmin® navigation device or use of mobile phone navigation software
 - > Route planning and driving instructions
 - > Accurate transfer of sent order addresses as navigation system destinations
 - > Transmission of estimated arrival times and remaining routes to the Web portal
 - > Easier use for drivers and dispatchers

An overview of ENAIK00N telematics

- ▶ Very large selection of different telematics modules: suitable solution for almost any application area
- ▶ Mobile telephone transmissions in real time: you always know what's going on
- ▶ Powerful, highly secure, web-based solution:
 - > no software installation required
 - > data retrieval via any web browser - even with a mobile phone
 - > possibility to interface with existing programs (e.g. scheduling software)
- ▶ Automatic email reports, SMS for easy handling
- ▶ Evaluations put you in the know: Logbook, daily and weekly reports for individual drivers or vehicles, speed profiles

Easy to use technology

- ▶ Installation of the device in minutes
- ▶ Maintenance-free operation
- ▶ Detailed manual and hotline with usual call charges

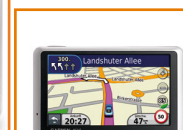
Selection of Garmin® nüvi® navigation devices

Garmin® nüvi® 1240



The starters' model

Garmin® nüvi® 1350T



The all-round model

Garmin® nüvi® 465Tpro



For truck navigation

Garmin® nüvi® 1490TV



With TV reception

